

# Terms & Conditions of use



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## Online Privacy Policy

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## Collection of Personal Information

In order for you to request or submit information to Coolings Green & Pleasant Ltd, we may ask you to provide certain information about yourself or your company by completing and submitting an online form. In completing an online form, Coolings Green & Pleasant Ltd may require you to submit personal information, such as your name, company name, postal address, telephone number and email address. When you submit information to Coolings Green & Pleasant Ltd, you understand and agree that Coolings Green & Pleasant Ltd may store your information in a secure manner on its servers. Coolings Green & Pleasant Ltd collects this information in order to record and support your suggestions and requests for information. Coolings Green & Pleasant Ltd uses the information that you provide as part of our effort to keep you informed about Coolings Green & Pleasant Ltd products and services. Coolings Green & Pleasant Ltd appreciates the importance of responsible use of this information. If you do not want the information you provide to Coolings Green & Pleasant Ltd to be used to inform you of other services and special offers from Coolings Green & Pleasant Ltd and you indicate this preference when you provide the information to us, we will honour your preference. Under no circumstances does Coolings Green & Pleasant Ltd pass information submitted through this website to other organisations.

## Cookie Policy

Cookies are small text files, located in browser directories. They are used by web developers and web development applications to help users navigate websites and perform certain functions on the site such as logging in and adding items to a shopping basket. Because of this, disabling cookies may prevent users from using certain websites or certain functions within websites.

Cookies are created when a user goes to a particular website. The website sends information to the browser which then creates a text file which is stored on the user's PC. Every time the user goes back to the same website, the browser retrieves and sends this file to the website's server. Cookies may be created not just by the website the user is browsing but also by other websites that run ads, widgets, or other elements on the page being loaded. You can find out more information at <http://www.allaboutcookies.org/>.

To find out more about managing cookies in your browser, go to <http://www.allaboutcookies.org/manage-cookies/>.

Coolings Green & Pleasant Ltd website uses cookies as shown below:

### Facebook (datr, lu)

These cookies are set due to the presence of the Facebook 'Like' button on the site. For more information about Facebook cookies see <http://www.facebook.com/about/privacy/other>.

### Google.com

Set by Google Maps for embedding location map.

### Google Analytics (\_ga, \_gat)

These cookies are set due to the presence of Google Analytics on the site. For more information about these cookies see <https://developers.google.com/analytics/resources/concepts/gaConceptsCookies>.

### WordPress (\_wtvt)

Tracks each site user for the duration of their visit so that we can group their page views together.

### YouTube.com

Cookies set to enable embedding of YouTube videos onto website.

## Updating your Personal Information

You have the right to access and correct your personal information and privacy preferences. Should you wish to do this, please confirm in writing to us by letter to the following address: Coolings Green & Pleasant Ltd, Main Road, Knockholt, Kent TN14 7LJ. Tel: 01959-534386. Email: [mainroad@coolings.co.uk](mailto:mainroad@coolings.co.uk). Please include your name, company name, address, and/or email address when you contact us. Please note that Coolings Green & Pleasant Ltd is not responsible for the content or privacy practices of non-Coolings Green & Pleasant Ltd websites to which the Coolings Green & Pleasant Ltd website may link.